

The following is a fix for problems with the calendar control in Mission Southwest or MissionBase, when using Windows XP/Office XP or Windows2000. It has been used successfully several times. If you are not comfortable executing these procedures, you may want to ask an appropriate person in your office to do them.

INSTRUCTIONS

Before doing any of the following, make sure that MSW/MissionBase is closed, and if you have any application from Microsoft Office running, (Word, Excel, Access, PowerPoint, or FrontPage), close those as well.

This "fix" will involve downloading 3 files to your harddrive. Then unregistering them and reregistering them onto your system.

IMPORTANT: There will likely be existing copies of some, or all of these 3 files in the C:\Windows\System32 folder (XP) or C:\WINNT\System32 folder (Win2K) already. **BEFORE PROCEEDING WITH THE DOWNLOAD BY UNZIPPING THE NEW FILES**, it is wise to rename the existing ones with a ".bak" extension. For example, "Comcat.dll" should be renamed to "Comcat.dll.bak". We need to do this in case this solution doesn't work on your PC.

Click the appropriate download, either for Windows 2000 (Win2K) or Windows XP on the Support Issues webpage.

You may run this directly from the web by clicking the "Open" option, or if you prefer, you may download the files to your desktop (or other common location) and run from there by clicking the "Save" option. If saving to your desktop, then doubleclick the downloaded file on your desktop (or other location). Accept the preprogrammed defaults, and click the "UnZip" button. / If you are using the "Open" option, directly from the website, then proceed directly to the "UnZip" button. In either case, you should get a message that states that the 3 files were unzipped successfully. You are now done with the download & may close that window.

The application will unzip 3 files into your C:\Windows\System32 folder (XP) or C:\WINNT\System32 folder (Win2K) automatically:

- Comcat.dll
- VQDate.ocx
- Mscal.ocx

After files have been extracted, then do the following 6 commands, one at a time.

You run these by clicking "Start" and then "Run" from your menu.

Then type (or copy and paste) the command line from these instructions into the dropdown box that says "Open:".

Note: There is a "space" after the "regsvr32" as well as after the "/u" – be sure to include 1 space in those locations.

If using Windows XP, enter:

```
regsvr32 /u c:\WINDOWS\System32\Comcat.dll
regsvr32 c:\WINDOWS\System32\Comcat.dll
regsvr32 /u c:\WINDOWS\System32\VQDate.ocx
regsvr32 c:\WINDOWS\System32\VQDate.ocx
regsvr32 /u c:\WINDOWS\System32\Mscal.ocx
regsvr32 c:\WINDOWS\System32\Mscal.ocx
```

If using Windows 2000, enter:

```
regsvr32 /u c:\WINNT\System32\Comcat.dll
regsvr32 c:\WINNT\System32\Comcat.dll
regsvr32 /u c:\WINNT\System32\VQDate.ocx
regsvr32 c:\WINNT\System32\VQDate.ocx
regsvr32 /u c:\WINNT\System32\Mscal.ocx
regsvr32 c:\WINNT\System32\Mscal.ocx
```

Notes on these commands:

1. You may get a message that says it can't find the entry point for registering or unregistering. If you do, just go on to the next one. That message is not a problem.
2. If you get a message that it can't find the file, then check your C:\Windows\System32 folder for the file. If you don't find the file, then try extracting it from the zip again.
3. If the command succeeds, you will be told so.
4. The first command in each pair "unregisters" the old file with the operating system. The second registers the new file. If you get a message on the first one of each pair that says it can't find the registry key or something like that, then go on to the next command of the pair.

After you get all this done, then try running MSW/MissionBase again and see if the date function works. Please notify GSS if it does not!